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# Example of Program Manager, Lead Job Description

Our growing company is searching for experienced candidates for the position of program manager, lead. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for program manager, lead

* Manage analysts and consult to the Director of New England Pricing on an as-needed basis on rate case strategy, cost recovery proposals, tariff development, and pricing analyses in order to ensure they are in line with strategic business objectives
* Oversee the development of studies and analyses to support new rate and/or service offerings and proposed, changes to, and periodic updates of existing tariffs and terms and conditions for service in order to improve business performance in the medium and longer term
* Ability to analyze business unit technology needs, dissecting complex problems and suggesting solutions
* Responds to direct questions from IT Management or the business on the effects of missed activities, issues or escalations
* Implement effective estimation techniques to use within planning promote and encourage a range of project solution alternatives
* Provide insightful portfolio analysis and demonstrate leadership in scrutinizing projects, having the courage to stop or reshape projects to increase portfolio value
* Define and develop execution plans that are to a consistent standard and are outcome- or value-based
* Develop a common, consistent practice for project approval and monitoring
* Demand data quality assurance processes and independent reviews
* Maintain portfolio data and audit trails

## Qualifications for program manager, lead

* Financial Services industry experience preferred (retirement experience also preferred)
* Knowledge of industry standard Program and Product management practices
* Bachelor’s degree in CS or related engineering field
* Experience delivering software on multiple platforms strongly preferred
* Experience with Internet facing services and Internet UX technologies such as HTML, CSS, etc a plus
* Experience with analytics, data mining, and SQL a plus