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# Example of Program Manager, Digital Job Description

Our company is searching for experienced candidates for the position of program manager, digital. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for program manager, digital

* Management and Oversight for all Project Managers within the Payments Program
* Plan Management, Issue tracking, escalation, and impact quantification
* Governance for the Payment Platform and Relationship Management for all Payments stakeholders inside Digital and across CCB
* Understand how and when to apply “digital” to solve business needs
* Communicate and maintain relationships with segment representatives, digital and IT partners
* Facilitate annual strategic planning to digitally support the segment goals
* Manage the overall departmental project budgets
* Drive team work and collaboration throughout the portfolio
* Provide leadership support on complex projects/programs from design and development to production
* Monitor and control program by creating and monitoring reporting that bring visibility to risks, issues, assumptions, and dependencies

## Qualifications for program manager, digital

* Proven ability to produce high levels of customer satisfaction in an external and internal client based, product support environment
* Prince 2 or MSP qualified
* Ability to work independently, with little guidance, thrive in a team environment
* Solid and demonstrable comprehension of Web-based and Mobile platforms that specialize in Payment Processing and Money Movement
* Strong Background in SDLC/PDLC methodology, Agile preferred
* Familiarity with Project Management Tools (Clarity, PPL, Jira, Sharepoint)