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# Example of Product Manager, Services Job Description

Our innovative and growing company is looking to fill the role of product manager, services. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for product manager, services

* Prioritize the creation, enhancement or termination of offering, process or feature within relevant contexts such as improved user experience, platform investment, monetization opportunities and new business threats
* Define the key values and benefits of the created product and develop core positioning and messaging for connected products to be integrated into brand and consumer-centric go-to-market plans
* Managing and monitoring the financial and market progress of products and portfolios
* Ensure strategies and requirements for products and services comprehend regions and global market needs
* Taking accountability and driving shared accountability across the organization
* The knowledge and ability to work with Engineering, IT and other technical partners to ensure solutions are built that meet requirements, customer and business needs
* Work with other members of the Product organization across the various lines of business to develop and execute a roadmap of Merchant Services product capabilities necessary to make Chase Pay as the leading omni-channel payment solution for merchant
* Lead areas with Chase Pay product execution and support, including but not limited to create business requirements, work closely on functional requirements
* Identify and ensure Testing/certification environment exist for product launch
* Identify and ensure Customer Support/escalation process exist post-launch

## Qualifications for product manager, services

* Lead development and delivery of new integrated Device Replacement and Service propositions that add differentiation to our core propositions
* Manage large third party vendor partner relationships
* Drive business development in the Device Value Added category
* 10+ years’ experience within telecommunications, IT and or similar industry with experience and an understanding of traditional and digital IT&T products and service development, marketing and P&L performance management
* A passion for and proven experience in new IT&T and digital product innovation
* Demonstrated experience in operating at a tactical and strategic level