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# Example of Product Manager Payments Job Description

Our innovative and growing company is hiring for a product manager payments. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for product manager payments

* Oversees the life cycle of responsible platform products from inception to sunset
* Documents products, features, and enhancements and works with product marketing and other functions to produce internal and external facing product collaterals
* Works with industry and network compliance teams to ensure regulatory and compliance requirements are met
* Brings market and strategic perspective in prioritizing work on the core platform
* Acts as a subject matter expert on core payment platform capabilities
* Overseeing quality of service and support provided by Digital Client Support teams, who are responsible for multiple Digital processing platforms
* Listening to and critiquing client support calls
* Reviewing and evaluating client support and loyalty survey feedback related to Client Support
* Report new or reoccurring problems to Product Management and/or Management teams for systemic resolution
* Maintaining team training and process documentation for internal use on SharePoint site

## Qualifications for product manager payments

* Good understanding of platform service models, including Platform as a Service (PaaS)
* Experience with Web Services and Service Oriented Architectures (REST APIs)
* 5+ years' experience with software or technology product management and/or development
* Exceptional marketer with a passion for the customer
* Desire to own a P&L, lending experience preferred
* Strong relationship and communication skills with an outstanding track record in influencing