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# Example of Platform Support Engineer Job Description

Our innovative and growing company is looking for a platform support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for platform support engineer

* Design level knowledge on the windows technologies such as Windows Administrations, VMware, ISA, AD and Exchange (At least 2 technologies are mandatory)
* Good communication skills along with ability to handle the Internal IT escalations
* Windows & VMware Certified will have added advantage
* Commissioning of server hardware / Blade Systems
* Knowledge on Unified computing will add advantage
* Need to have the knowledge on design and architecture of the data center environment
* Ability to interact with the customer/partner/service provider architects on design review and concluding the solution
* Need to have the knowledge to arrive for a resolution on the complex issues in coordination with the architects and other technology experts
* Quickly analyze issues to identify problem areas and effectively communicate corrective actions and resolutions to customers
* Collaborate with other support engineers and other internal teams and external parties during the problem resolution process

## Qualifications for platform support engineer

* Should have a proven ability to design, optimize, and integrate business processes
* Needs to be oncall
* Programming in scripting languages (CGI, Perl , JS ..)
* Completes work independently
* Experience with platform management and support
* Proven experience with .NET in both support and development capacity