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# Example of Payment Manager Job Description

Our innovative and growing company is looking to fill the role of payment manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for payment manager

* Manage customer-facing and internal payments strategy and roadmap
* Manage third party vendor relationships, identifying necessary and/or desirable features and oversee platform integrations
* Be the category expert for the streaming service’s billing and payment platform including billing partner capabilities, the competition and advancements in the digital subscription payments space
* Collaborate with the business intelligence, user experience and product engineering teams to assess value, usability and feasibility of features
* Engage with multiple stakeholders to ensure all product needs are captured
* Support the development and production of promotions and offers for current and potential customers
* Specify, prioritize and communicate high level and detailed specifications using written requirements, flows and use cases UX-generated deliverables such as prototypes, wireframes and design and copy documents
* Coordinate post-launch activities to validate that billing and payments features work as designed and that processes dependent on the feature successfully complete acceptance testing
* Focus on testing and optimization of the payment experience
* Manage the development of training materials and train quality assurance, technical support and others on new product features

## Qualifications for payment manager

* Builds and supports payment elements of the company’s digital and mobile vision
* Provides oversight, direction, strategy, planning, communication and implementation guidance for payment related projects
* Manages and supports relationships with IT, DT and Marketing
* Identifies and presents future payment technologies and options that can improve processes
* Minimum 7+ years of leadership experience in the payments industry
* Direct working experience with the Payment Brands