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# Example of Operations Technology Job Description

Our growing company is looking to fill the role of operations technology. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for operations technology

* Provide direction for the highly technical team that supports the complex environments
* Manage the operations of both on premise and cloud solutions, and interface with the development teams to build and maintain highly efficient relationships
* Driving process optimisation leveraging ITIL service practices and disciplines and interleaving them into DevOps best practices, enabling teams to implement improvements to provide world class coverage and support
* Responsible for managing the organisation that provide L0- L3 technical infrastructure support in addition to desktop support, vendor management
* Defining the structure and role of monitoring/alerting and its integration with the development teams
* Develop a long term vision of the role of Technology Operations in the business
* Lead and Drive vendor negotiations to ensure maximum benefit for both parties
* Lead a team of technologists to Plan, design, develop, and implement business systems, applications, software subsystems, and related system products/tools in support of core business and organizational functions
* Assist business leaders in understanding IT processes and restrictions
* Lead the day-to-day operations of PGA.com site and products, overseeing all technical operations of the business, including project management, prioritizing development and managing timelines, quality assurance and the overall project lifecycle - setting and managing team expectations, running status meetings, managing deliverables, owning the project roadmap, ongoing progress review and project closeout

## Qualifications for operations technology

* Solid knowledge of Linux and shell scripting
* Familiar with SDLC tools
* Ability to interact with non-technical user groups
* Financial industry background, and specifically exposure to back-office processing (securities clearance and settlement, Swift)
* Experience of working on application with external connectivity
* 10+ years of experience in investment banking technology developing systems / platforms in a distributed environment