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# Example of Operations Senior Manager Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of operations senior manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for operations senior manager

* Support senior management in implementing change and in developing the business
* Communicate/work with colleagues at all levels to achieve business goals, share best practice and support other teams/departments when required
* Developing, delivering and embedding the key strategic direction and plans for the operation in conjunction with the Fraud Operations Director
* Driving and delivering exceptional business performance through strong leadership and performance management to large numbers of colleagues across multiple sites over the 24 x 7 operating hours
* Ensuring an open and transparent risk culture operates across the business
* To drive, support and motivate colleagues through an evolving and changing environment
* To ensure a truly customer centric and empathetic approach to support victims of fraud and scams is embedded
* Managing senior stakeholders across the fraud ecosystem including senior executives
* Managing the relationship with counter-parts in other financial institutions and industry bodies
* A business critical role, all activity must be completed in accordance with financial regulations and group policies

## Qualifications for operations senior manager

* Interacts regularly with various internal LOBs and departments to accomplish supervisory, administrative or coordination tasks
* Knowledge of SEC regulations and compliance programs a plus
* Ability to build/maintain effective relationships in a team-oriented, high demand environment
* Experience in a fast-paced business environment
* Responsibility includes ensuring robust oversight of the risk assessment and monitoring processes within Wealth Operations exist and ensuring proper identification and management of regulatory exposures and operational processes
* Assist in developing proactive risk processes that allow for identification and detection before an exposure or risk event occurs