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# Example of Operations Level Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of operations level. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for operations level

* Write and manage test cases towards release management
* Actively participate and coordinate tests to verify new platform functionality
* Assist affiliates in setting up operational procedures to run/implement new functionality
* Provides knowledge transfer
* Provides handover documentation
* Be involved in 1st level Incident Management
* Have access to various technical networks
* Assist Remote Site Access Control
* Creation of incidents on alert, and logging of incidents
* Ownership of incidents until fix, with follow up duties, and taking responsibility for e2e resolution of incidents, coordinating the fix with second and third line teams

## Qualifications for operations level

* Ability to reverse engineer binaries and their network communications protocols
* Ability to write quality network signatures to detect anomalous activity
* Ability to analyze raw PCAP data
* Possess and in-depth understanding of Windows system internals
* Familiarity with Remote Access Tools and other network attacker tools
* Understanding of WC operating systems including WorldStar and Opstar-preferred, not required