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# Example of Operations Engineer Job Description

Our innovative and growing company is hiring for an operations engineer. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for operations engineer

* Provide first call response for broadcast and on-air emergencies, ensuring all incidents and service requests are properly documented, classified, and assigned
* This person ensures all assigned incidents and service requests are resolved within defined service levels
* This role also creates knowledge articles for use by support personnel and customers
* Planning, reporting and overseeing all majors repairs and maintenance for the ISP with responsibility for the Planned Maintenance System (MP2)
* Being consulted and involved in the revision of project documentation, including the ISP Safety Case, Verification Scheme, Operations and Procedures Manual, Safety Manual and Emergency Response Plan
* Sharing responsibility for the Operation and Maintenance budgetary planning and control for ISP, making purchase approvals and highlighting costs which may be reimbursable from the client
* Responsibility for selecting third parties for maintenance work on the ISP, controlling and approving their time
* Carry out offshore visits as required to give support to offshore crew
* Maintain and support online application environment
* Develop tools and task automations as necessary

## Qualifications for operations engineer

* A minimum of 5 years experience in production, operations and process engineering in a manufacturing plant is required
* Packet Switching Systems
* Within the last 3 years, a minimum of 2 years development, integration, testing, and/or installation experience to include generating system/component specifications, recommending solutions, and preparing and conducting test plans (stand-alone
* Some System Administration background is desirable
* Experience using COTS and GOTS applications such as LOPERS, CircuitRaptor, PacketRaptor, and TRIREME is highly desired
* Collaborate with engineering leads and data consumers to understand and translate data requirements