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# Example of Operations Business Manager Job Description

Our company is hiring for an operations business manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for operations business manager

* Goal Tracking – provides metric reporting and visualizations to assist managers to track our global and regional goals, business objectives
* Resource Management – works collaboratively with managers and the team to improve operational efficiencies and business models that are scalable
* Organizational Communication – drives quarterly, special projects, and ad-hoc internal communications to ensure alignment in all operational and strategic objectives based on annual business plans
* Coordinate, lead, coach and mentor the local team to support all projects across the business
* Continually develop the local strategy and execute key business initiatives that drive production safety, product quality and cost efficiency
* Development and execution of the overall business strategy for the local assets
* With the Technical Service team become invaluable to our key customers in their operations to explore greater value creation for them and the business
* Develop new product ideas and service propositions that help solve customer problems and drive the growth of the business
* Enhance processes and systems geared toward customer satisfaction, service levels, contact rates, profitability
* Oversee and prepare a comprehensive list of business requirements to support system changes

## Qualifications for operations business manager

* Quantitative thinker skilled at developing, maintaining, and reviewing financial models
* Comprehensive knowledge of the power industry including power and commodity markets, rules and regulations and how these affect/impact plant operations
* Strong operations background that includes asset optimization, investment / project finance analysis and profit & loss responsibility
* Strong belief in the mission of KIPP New Orleans Schools, that all students can reach college and that we can and must revitalize education in New Orleans
* Ability to lead, to manage multiple priorities and to manage the ambiguity inherent in an entrepreneurial environment
* Ability to manage and lead people and provide performance management