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# Example of Operational Excellence Manager Job Description

Our innovative and growing company is searching for experienced candidates for the position of operational excellence manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for operational excellence manager

* Assists in development and implementation of a communication plan to foster the Lean Six Sigma environment and culture
* Provide guidance in the data acquisition, analysis, and reporting on key performance metrics as related to the 5 Pillars of True North (financial, working capital optimization, overall equipment effectiveness)
* Supports and Monitors continuous development of new hire Hub Training process & initiatives
* Working with key stakeholders to identify and drive (but not necessarily action) projects within the EMEA/DE team
* Apply Continuous Improvement methods such as Lean, problem solving, SMED
* Mentors and coaches Black Belts, Green Belts, Yellow Belts and Lean Champions
* Lead complex projects that cut across various organizational, functional and international boundaries
* Drives global common metrics including productivity, cost, quality, delivery, lead time
* Analysis of existing processes to identify of business improvement activity
* Building and maintaining relationships with key stakeholders to ensure that each project will deliver the required benefits, appropriately resourced, using SMEs and external resources as required

## Qualifications for operational excellence manager

* Partner and develop strong relationships with the business & project stakeholders in order to align on strategies & improvement initiatives
* Manage complex issues where analysis of situations or data requires an in-depth evaluation in order to provide strategic solutions, recommendations & financial costings
* Build creative business requirements overcoming constraints of existing business practices and multiple sources of data
* Facilitate and ensure that high quality and complex business requirements are gathered to deliver appropriate fit for purpose solutions
* Continuously develop and maintain a knowledge of cross functional and organizational changes in identifying opportunities for change, revenue and improvements in KPI’s
* Planning and managing DC/FC health check audits along with regular facility self-audits