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# Example of Nurse Navigator Job Description

Our growing company is hiring for a nurse navigator. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for nurse navigator

* Complies with and actively support patient safety initiatives
* Review reports from payers and assist Division Utilization Review Coordinator in the interpretation of the reports and actions needed
* Shadow and/or train physicians and medical staff as necessary in clinical workflows and coordination of care to improve clinical quality and achieve VBC goals
* For hospitalized CJR patients, follow the patient while hospitalized, escalate long stay/high cost cases per format and communication process and actively engage in potential disposition changes to assure and appropriate discharge
* For post-op/post-hospitalization patients, provide timely ongoing contact and follow-up with patient to ensure understanding of condition/clinical status, procedure, plan of care, and need for follow-up care
* For CJR patients, oversee clinical pathway variance tracking and interact with appropriate staff regarding any variances across the continuum of care
* Maintain communication and documentation requirements as outlined by respective health plan, initiative, program, and/or department protocols
* Engage patients in taking a proactive role for managing their health, medications, treatment and rehabilitation needs, and follow-up appointments
* Identify high-risk patients from MD/PT/other sources, and outreach to and engage with the patients, and refer patients to the appropriate community based, health plan or other programs
* Access health plan programs/other services on behalf of patients, as appropriate

## Qualifications for nurse navigator

* Ability to interpret laboratory test results as necessary for coordination of care
* Act as a professional role model to all levels of staff by considering the needs and behaviors of specific patients in a culturally competent manner and incorporating expertise, critical thinking and related experience in care of patients and families
* Participate in the development, promulgation, and implementation of care coordination process standards relevant to service scope
* Attend and participate in program/initiative teleconferences, program enhancement trainings and meetings, as required
* Liver Disease background is a plus!
* Works with patients, providers and caregivers to identify possible barriers to care and systematically helps to break down barriers