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# Example of Network Technician Job Description

Our company is hiring for a network technician. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network technician

* Retrieve and work trouble tickets through Advantex SS9 Dispatch system
* Utilize software and hardware to identify, diagnose, and resolve complex network problems involving inside/outside plant, power, and digital cross connect systems, narrowband and broadband services and associated equipment
* Work under the direction of the NCC to perform equipment- level troubleshooting
* Test and troubleshoot DC power related equipment (batteries, BDFBs, inverters, power boards, plant controllers, and rectifiers)
* Utilize WDS to pull locate tickets and perform all necessary steps to ensure protection of all assigned outside plant assets using standard locating tools / equipment
* Installs, maintains/repairs, and tests residential/small business telecommunication service
* Reads and interprets customer service orders, technical drawings, maps, blueprints, diagrams
* Make decisions as to the type of repair required at the customer premise
* Cabling and cable management
* Use remote support tools and ticketing system to support Microsoft Windows desktop, laptop, and mobile users, server and network systems

## Qualifications for network technician

* Strong verbal and written communication skills are required the ability to maintain professionalism in a diverse customer environment
* Experience with the configuration, implementation and operation of US government encryption devices
* Experience in providing technical support to virtualized environments (VMWare, Hyper-V)
* Climb ladders to install networking assets
* In-depth working knowledge of of network elements
* Physically install, configure and test network assets