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# Example of Network Support Engineer Job Description

Our company is growing rapidly and is looking to fill the role of network support engineer. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network support engineer

* Communicate on the telephone via headset
* Ability to read material on computer monitor
* Ability to read printed material
* This role may be required to work outside of core business hours, including early morning, late evening, overnight, weekends, and/or holidays as needed
* Assist the network infrastructure team in buildout of new or expanded areas within manufacturing areas
* Work with manufacturing, engineering, or other internal business customers to identify and recommend network options to connect and provide appropriate network service to manufacturing equipment and staff
* Engage local facilities teams and contractors as needed to support IT build or design needs
* Work with cross-functional teams, including IT, Management and consultants in the design and implementation of information technology that meets stated business objectives and service levels
* Analyze, recommend, and evaluate new technologies including hardware, software, and communications products for network compatibility and applicability with intention of defining company standards defined for end user utilization
* Assist in design, deployment of corporate LANs, WANs, and wireless networks, including servers, routers, switches, VoIP, and other hardware for optimal performance, maximum availability, minimal maintenance

## Qualifications for network support engineer

* Extensive knowledge of building and troubleshooting Internet platforms, particularly for web applications, but also streaming
* Multicast Routing Networks
* Experience of building and maintaining full range of both Cisco and Juniper devices, including Firewalls and perimeter security products
* Current, valid, industry recognised network certification, at least JNCIA or JNCIP
* Four-year college degree in Electrical Engineering, Computer Science or equivalent experience
* 5+ years of experience in supporting complex data networks