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# Example of Network Operations Job Description

Our innovative and growing company is searching for experienced candidates for the position of network operations. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network operations

* Analyze, troubleshoot, and configure network devices using general routing switch network technology and protocols
* Resolve network problems/faults
* Track and establish trends based on pending trouble call problem codes/trouble call fix codes
* Monitor repeat trouble call customers and forward unresolved issues to technical management
* Building tools to automate network provisioning, management and scaling
* Work closely with development teams, architects and application teams to deliver multiple project
* Managing network security devices including high-end firewalls, intrusion protection systems, and other security related technologies
* Oversee the day-to-day functions of front-line Network Operations
* Manage performance and development of individual contributors
* Edit videos as needed (slate removal, joining, time compression, blurring, ) and render/export in the appropriate format

## Qualifications for network operations

* Ability to work independently be a great team player
* Detailedunderstanding of the function and configuration of Cisco networking equipment
* Configuringand troubleshooting Cisco routers in a large WAN environment
* Administeringand configuring layer 2 and layer 3 Cisco networks
* Provide telephone based support for ETS services and functions for Tier 3 problems forwarded from the customer
* Provide support to customers and staff during new WAN or datacenter installations