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# Example of Network Operations Specialist Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of network operations specialist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network operations specialist

* Assists senior level staff with operational tasks as needed, such as performing data backups and data restores, user account management, and software installation and configuration
* Provide technical and/or analytical support to solve a wide range of complex issues/problems
* Provide recommendations that aid in the successful completion of projects within a product or functional area
* Identify key issues and patterns from partial or conflicting data
* Adapt procedures, processes, tools, equipment and techniques to accomplish the requirements of the position
* Assist in the preparation of detailed costs analysis and justification for technical application changes
* Work with internal and external organizations as necessary coordinating, troubleshooting, and driving remediation of
* Receives supervision and occasional guidance on achieving objectives relative to a specific program task, project or initiative
* Provide project or technical support in the development, analysis and maintenance of systems, software, processes, products or equipment
* Conduct ongoing entry and maintenance of provider information into a master data repository

## Qualifications for network operations specialist

* Comprehensive knowledge of specialized telecommunications equipment and technologies (Cisco, Alcatel, Juniper, legacy TDM and Ethernet transport technologies), processes and systems department and company policies and procedures
* Knowledge of the end to end video network
* Accountable for fault monitoring and first line maintenance operations of CELL,SITE,BSC,XCDR,PTN,RTN,RNC elements for all 2G and 3G Access Network
* Accountable for general performance management of Access Network
* Monitor and manage Access Transmission faults
* Monitor and manage Trouble Tickets in Netcool and inform BCO’s controller and BCO’s helpdesk in any case of unsolved problems on time