Downloaded from <https://www.velvetjobs.com/job-descriptions/network-operations-manager>

# Example of Network Operations Manager Job Description

Our innovative and growing company is searching for experienced candidates for the position of network operations manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for network operations manager

* Work with other internal groups to create procedures that ensure a high level of customer service
* Ensure staffing levels to provide adequate coverage
* Ensure technical development of staff
* Ensure adherence to NOC/Company standards, processes and procedures
* Conduct formal and informal training and coaching sessions with the staff as needed
* Work with staff and other groups to resolve technical issues
* Setting performance expectations
* Monthly employee meetings
* Hiring and maintaining technical resources in the group
* Following disciplinary action procedures and documenting human resource issues

## Qualifications for network operations manager

* Working experience with Cisco, F5 and IOS including configuration and troubleshooting is required
* Familiar with various network and voice technologies, services, and protocols that are typical of a large enterprise network including BGP, MPLS, OSPF, EIGRP, DMVPN, VoIP and QoS
* Microsoft Operating Systems (Windows Server 2003/2008, Windows XP/7)
* Working knowledge of server hardware (RAID, clustering, virtualization)
* Preferred 5+ years of experience with Cloud technology and VMWare expertise
* Preferred 5+ years experience with a service provider / delivering managed services