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# Example of Network Operations Center Job Description

Our company is growing rapidly and is looking for a network operations center. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network operations center

* Preconfigure managed router and NIDs using standard and non-standard templates
* Perform circuit activations for new and existing customers
* Perform routine circuit testing and acceptance in accordance with written standards
* Investigate and complete reason for outage (RFO) reports on all network outages
* Mentor and help train Tier 1 NOC Analysts
* Accept call overflows for frontline NOC support team during major outages
* To perform 24x7 rotating shift duty
* Provide timely response and resolution to all incidents, outages and performance alerts
* Changing of backup tapes based on predetermined schedule
* Preparation and compilation of team and customer weekly and monthly reports

## Qualifications for network operations center

* Occasional inspection of cables in racks, floors and ceilings
* This is a swing/night shift position
* Minimum of 0-2yrs experience working in Network Operations Center (NOC)
* A minimum of 7+ years of experience managing an operations organization in a 24x7 global infrastructure record of individual technical achievement
* In-depth knowledge of multiple computing resources, , servers, storage, network, security appliances required
* In-depth technical knowledge of several monitoring tools required