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# Example of Network Monitoring Job Description

Our innovative and growing company is looking for a network monitoring. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for network monitoring

* Coordinate with vendors and other IRS organizations for system maintenance on enterprise platforms
* Provide daily status reports and ticket updates
* Level 1 and 2 support analysis, resolution, and escalation of contact center incidents
* Monitor health of the Toll-Free Carrier Network and site based equipment
* Assist in the daily ongoing support for contact center applications
* Research and resolve real-time problems in the call center enterprise
* Manage Moves, Adds, Changes for contact center agents on the technology platforms
* Monitor availability and status of IRS network
* Support the installation and configuration of a demonstrator platform for evaluating and comparing selected Network Monitoring Solutions for a complex satellite based network infrastructure
* Support the validation of MoCoMe v3 releases, TechCom’s Monitoring, Control and Measurement framework

## Qualifications for network monitoring

* Understanding of network security methodologies and tools
* Familiarity with network devices, preferably Juniper and Cisco
* Some cloud and virtualization technologies, XaaS knowledge
* Advanced knowledge in Nokia Mobile Communications technologies
* Be innovative and flexible
* Be able to learn