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# Example of Network Manager Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of network manager. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for network manager

* Manage regular inventory true-up processes and annual maintenance renewal efforts across multiple teams to ensure proper levels of maintenance are provided for all production network devices
* Assist network support teams with addressing delays, contract issues, and inventory concerns by leveraging knowledge of Client’s policies and mature relationships with suppliers
* Validate third party performance and service levels against information in ServiceNow, contracts/agreements, and other resources
* Represent the team on conference calls for major incidents, execute vendor management support as needed, and provide updates to the audience
* Work with multiples teams to conduct supplier risk assessments against deadlines, acting as the central business supplier relationship management contact for the team
* Create and track service improvement plans as needed to improve efficiency of Operational processes and maintain deep understanding of the operational state
* Compose and distribute professional correspondence to internal and external audiences
* Responsible for ensuring network adequacy specific to the Commonwealth of Virginia's Managed Long Term Services and Supports Requirements
* Recruitment and network establishment for ARTS providers
* Responsible for architecture of Cisco UCX, Cisco LAN-WAN infrastructure for all voice, and video over IP services

## Qualifications for network manager

* Managing networks with Cisco Works
* Understanding of interconnection and wireless network architecture
* Reporting/Business Intelligence Tools
* Effectively lead and manage revenues and costs associated with the Network Management service
* Manage and lead a service delivery team within the Network Management area, delivering a range of Core and Non Core projects and services on time and to the required quality and performance/KPI standards, including leading on the commissioning of others to deliver successfully
* Effectively manage workload planning and be proactive in taking appropriate action to balance resources with workload requirements