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# Example of Network Management Job Description

Our innovative and growing company is searching for experienced candidates for the position of network management. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for network management

* Defines the multi-year roadmap, success metrics, and go to market strategy for payment solutions related to transaction processing services delivered through the networks
* Maintain the overall health of technologies associated with Gateway and Firewall Services
* Provide support for Gateway and Firewall related technologies
* Monitor the health of Gateway and Firewall Services with Government-provided event management tools
* Resolve TMG/F5 tickets escalated from the service desk
* Messaging Status Report (to be incorporated into the EDM Weekly Status Report, CDRL A00A) in accordance with required response times
* Provide documentation, guidance and instruction to the Tier 1 service desk for handling standard Gateway and Firewall Services related incidents, work orders and service requests
* Submit and execute Gateway and Firewall Services related Request for Change (RFC) tasks
* Coordinate incident tickets between Tier II and III sections Engineering and other sections
* Support the change management process by submitting requests through Change Approval Board, participating in a Change Review Board, and providing information to support decision making

## Qualifications for network management

* Strong understanding of IP Networking technologies and protocols, ideally to CCNP standard
* Previous experience in a operational network environment preferred but not essential
* Strong understanding of network instrumentation technologies, including but not limited to Endace, Corvil, Wireshark, Riverbed, APCON, cPacket and abstraction layer technologies Taps/SPAN
* Strong understanding and working knowledge of network & software systems as it relates technologies, architectures, engineering, deployment, and operations
* Ability to lead a diverse group of individuals within the functional teams across other functional organizations
* Ability to build and sustain strong working relationships across multiple functions within the Business, Engineering, Product, and Technology organizations