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# Example of Mgr, Technology Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of mgr, technology. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for mgr, technology

* Transition established support structures and work stream deliverables to operations lead (Service Manager and/or Service Director)
* Conduct daily stand-up calls to discuss progress and issues to be resolved, and report progress on a daily basis to the Director and or Manager
* Negotiate, plan and manage all deliverables to reach maximum customer experience
* Collaborate with the business, development and support teams to understand impacts of issues and concerns
* Continually work towards making improvements in the approach, delivery, metrics and communications
* Analyze, support and lead organizational design initiatives
* Create and execute HR strategies based on business needs
* Flawlessly execute HR processes
* Management of cross-UTAS initiatives
* Drive engagement improvement within the employee base

## Qualifications for mgr, technology

* Strong understanding of disaster recovery/business continuity methodologies, including global execution
* Experience in consumer electronics is required
* A minimum of seven years of relevant, IT experience with a focus on management of CRM systems
* Minimum five years of previous direct supervisory experience required
* Minimum three years of hands-on experience with Salesforce
* Required supervisory experience should include experience managing performance management process for direct reports and providing career development advice and counsel, and providing technical program management leadership