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# Example of Manager, Technical Services Job Description

Our company is growing rapidly and is hiring for a manager, technical services. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for manager, technical services

* Report on escalation trends, top issues, and improvement opportunities
* Attend key stakeholder meetings to continually provide awareness of new and ongoing issues quality improvement initiatives
* Drive post mortems to identify process gaps and take corrective actions to prevent recurrences of similar issues
* Drive overall support readiness for new products and features
* Develop a customer-focused strategy around product integrity and specifications
* Establish and implement best practices and procedures across the enterprise and supply chain to ensure the required product is delivery accurately
* Define and execute the vendor accreditation program for self-approval
* Establish and implement best practices and procedures enterprise and supply chain-wide for sample management
* Manage key vendor and supplier relationships
* Develop vendor scorecards and implement continuous improvement programs

## Qualifications for manager, technical services

* Bachelors degree in Mechanical or Industrial Engineering from an accredited university with strong exposure to Electronics Engineering Solutions preferably in a corporate environment
* Experience working with industrial customers and manufacturing environments required
* History of deploying new solutions and technologies
* Ability to manage a team of graduate engineers
* Able to work to tight deadlines and react to changing priorities and workloads
* Drive and determination to ensure that your team meets its goals