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# Example of Manager, Services Job Description

Our innovative and growing company is hiring for a manager, services. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for manager, services

* 4+ years of formal experience working in a IT Analyst/Help desk technician role or related position
* Advanced knowledge and understanding of information technology hardware and software
* Windows (versions 7 and 10)
* Working knowledge of technology management technologies including but not limited to computer management, application delivery and mobile device management focus on cybersecurity
* Ability to deliver within defined service targets in situations with tight turnarounds and deadlines
* Understands IT concepts – ITIL, IT general controls, change management, ITSM

## Qualifications for manager, services

* Must have the ability to successfully interact with a matrixed team of technical, business and process SMEs
* Strong ability to translate detailed technical analysis into high-level reporting for senior leaders
* Ability to influence and manage change with strong collaboration skills
* Strategic thinker who is able to combine technical skills with overall business strategy to develop innovative solutions
* Self-motivated to initiate, originate action and be responsible for consequent decisions
* Multitask.Lead delivery, development and implementation of technology solutions for clients