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# Example of Manager, Quality Assurance Job Description

Our growing company is looking to fill the role of manager, quality assurance. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for manager, quality assurance

* Co-ordinate test execution with cross-functional teams within the credit union
* Coordinates quality assurance tasks across various areas of responsibility and multiple technology platforms and services
* Development of test effort estimation based on requirements and scope
* Leads multiple QA projects and oversees IT staff/consultants
* Accountable for the overall quality of major projects, specifically the testing and documentation efforts
* Ensures effective communication between user communities and IT staff and provides status reports to senior management and ensures appropriate standards
* Establishes testing policies, procedures and prioritization of testing assignments
* Develops test plans, encompassing unit, system, integration, functional, performance, regression, and user acceptance testing
* Develops and publishes quality metrics and conducts periodic process and system audits
* Uses quality metrics to drive process improvements or identify project issues/risks

## Qualifications for manager, quality assurance

* Experience in Web load testing and stress testing methodology and tools
* Knowledge of SDLC, QA practices and methodologies
* Software development and/or development of testing tool/application experience
* Ability to work with mainframe systems, reporting tools, and proficiency with Microsoft Office (PkMS and Ecometry is a plus)
* Understanding of business workflows, testing tools, products / applications involved and documentation repository practices
* Demonstrated leadership of medium and large sized teams of testing professionals spanning technology and business resources at multiple locations ( experience with offshore testing model)