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# Example of Manager, Network Operations Job Description

Our growing company is hiring for a manager, network operations. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for manager, network operations

* Responsible for designing and delivering disaster recovery and high availability
* Responsible for compliance with production change management processes and key controls
* Provide 24/7 on-call support and manage 24/7 on-call teams
* Responsible for setting goals and objectives for direct reports that align with the overall department and business goals
* Lead, establish and implement 'best-practice' standards departmental policies and procedures
* Manage multiple high priority initiatives in a fast paced highly technical environment
* Ensures that effective team representation takes place for the coordination of work processes and projects with other departments and divisions
* Ensures that network platforms are dependable, available when needed, and perform as expected and at appropriate, agreed levels
* Responsible for implementing global, enterprise-wide IT network strategies, architecture and solutions in alignment with Company goals
* Responsible for full platform lifecycle

## Qualifications for manager, network operations

* Must have experience successfully leading distribution or transport related projects & experience working in a 3PL environment
* Manage all network hardware and equipment, including routers, switches, UPSs
* Experience troubleshooting Data and Voice circuits with knowledge of Telco
* 10+ years of operations experience in an NOC, Central Office, Operations, or Service Center environments
* Familiarity with the data equipment such as DSLAMs, ATM switches, and routers
* Highly competent with MS Office (Excel and Access) Cognos reporting