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# Example of Manager, Learning Job Description

Our innovative and growing company is searching for experienced candidates for the position of manager, learning. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for manager, learning

* Maintain strong NPS with key customers
* Coordinate with seed colleagues across the globe to assure alignment with training programs and processes to improve training efficiency
* Positively impact customer loyalty and satisfaction by helping our North American Instructors deliver world class Technical Learning
* Impact employees and customers in the North American region by creating stimulating ways to help them improve their performance at work
* Lead and shape Learning Strategies and Needs Analysis
* Leading large teams in all aspects of talent solution implementation and supporting teams of analysts and consultants to design and deliver custom-built talent and learning solutions
* Initial target audience is achieved
* Level 1 results for Job Impact, ROI, and Business Results are at least 4.2 on a 5.0 scale
* Manage assigned emerging work requests utilizing needs assessment approach and input from relevant stakeholders in alignment with the program strategies
* Communicate effectively within the Practice Center and the L&D Solutions team

## Qualifications for manager, learning

* Fluent English (oral and written) and local language (oral and written)
* Minimum 3 years working in a GxP/ cGMP environment
* Bachelor’s degree in a field related to adult education or training preferred, or equivalent work experience
* Knowledge of publishing process
* Strong influencing and negotiation skills are preferred
* Strong desire to succeed and to facilitate the success of others is necessary