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# Example of Line Server Job Description

Our growing company is hiring for a line server. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for line server

* Provide guidance and drive engagement with UPP, Pricing, demand & supply and transition management tin order to help ensure optimized Product/Solutions availability and minimize E&O impact
* Maintain portfolio & technical knowledge, become the de facto SME for Server LOB
* Act as escalation contact and answer field requests received from the Global Pre-Sales support tools & teams
* Provide Bid support for large/strategic opportunities when required
* Actively participate to the weekly PG forums
* Organize relevant and timely messaging of Product/Solutions life cycle events and developments (launch, product stop ship, engineering hold and other sustaining issues) to the field along with appropriate guidance to sales
* Assist prioritization of specific orders and product quality escalations
* Drive/support new implementation and/or improvements of systems, tools and processes (Gii, DellStar, OSC, Domino Templates, Global SKUs …) supporting both Solutions & Products Life Cycle Management requirements
* Engage with Portfolio/OEM partners when applicable to ensure roadmaps are synched and maintain product & technology interlock
* Engage with vendor teams including Intel, AMD, Microsoft and key solution partners to maximize the overall workload opportunities and/or strategic initiatives for the product

## Qualifications for line server

* Regional Field Marketing Managers/ Business Managers
* Solutions Core team, Project Managers, Solutions Engineering, Sales Operations
* Product Core team, Project Managers, LOB Engineering
* PG Product teams, Outbound Marketing teams
* NPI engineers, GOPO (Offer managers, Validators, Store teams)
* BU Solutions teams