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# Example of Lift Operations Job Description

Our growing company is looking to fill the role of lift operations. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for lift operations

* Review and complete paperwork at assigned lifts
* Provide a consistent, high quality experience for our guests and operators
* Maintain professionalism when handling guest complaints and inquiries
* Maintain lift rotation times and relieve break and lunch periods of operators when applicable
* Coach and continually train employees on proper lift operation procedures including safety protocols, ramp maintenance, guest service
* Document and communicate information to operators and manager
* Anticipate the needs of the guest, department personal, and equipment while reacting to those needs in the safest manner while maintaining the highest standard of guest service
* Create and maintain maze, chute and safe loading and unloading areas by using the appropriate tools
* Ensure that the hill is safely and properly marked and fenced
* Watch for and manage hazards and potential hazards involving passengers, employees, and machinery

## Qualifications for lift operations

* Minimum one year of previous Lift Operations experience
* Be able to work up to 10 hours in all winter weather conditions at altitude (7800’ - 9800’)
* Ski or snowboard at an advanced level
* Provide your own ski or ride gear
* Ski or snowboard at an Intermediate level (If not you will be assigned to lifts that do not require you to ski or ride to get to your work station
* Must have a minimum of 2 years’ experience with lift operations or