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# Example of LAN Technician Job Description

Our company is looking to fill the role of LAN technician. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for LAN technician

* Backup and restore an organization's data files and folders
* Monitor network utilization to ensure optimum network performance by alleviating the bottlenecks
* Assist in maintaining our internal/hosted network performance tools
* Train end-users how to setup and use new technologies
* Assist in upgrading data network equipment to latest stable firmware releases
* Prepare system configurations and management/support documentation
* Maintain inventory of LAN hardware and software assets
* Work closely with various teams and business unites such as telecommunications, desktop support, database administrators and system administrators to resolve various issues
* Works with vendors to resolve hardware operating system issues
* Available to work after hours and weekends as needed

## Qualifications for LAN technician

* Advanced IT knowledge
* An Associate’s Degree or higher in an IT related field or equivalent experience
* Excellent communications skills – Previous customer service experience preferred
* Ability to learn and apply new technical knowledge quickly
* Willingness and desire to openly exchange technical knowledge and expertise with team members
* Intermediate knowledge of Windows server/workstation operating systems