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# Example of IT Team Lead Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of IT team lead. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for IT team lead

* Undertake HR activities as needed
* Assist the IT Service Desk manager with monthly statistics and management reports for Overseas IT
* Represent Overseas IT at meetings
* Liaising with change management for any change that will impact overseas IT
* To provide guidance and advice to the management team on future and current initiatives, strategy and best practices for Overseas IT
* Manage the service levels and KPI’s for the IT Overseas Support Team
* Manage out of hour’s escalations on an on call rota basis
* To pro-actively manage the calls within the resolver group to meet the published SLA’s
* Manage the assignment of all calls received to appropriate resolving team
* Assist other support areas to ensure the delivery of the overall SLA meets the business requirement

## Qualifications for IT team lead

* Experience in J2EE and web technology
* Familiar with Unix / Linux OS
* 2-3 years of experience supporting front office derivatives business
* Extensive knowledge of Fixed Income Derivatives products
* IT 4yr degree
* Autosys, JILs, Shell scripting, UNIX, Linux, SQL, ITRS, Visio, Jira, SDLC, SQL Server 2008, Sybase, Oracle