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# Example of IT Product Specialist Job Description

Our growing company is hiring for an IT product specialist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for IT product specialist

* Be the pricing point of contact for internal Business and IT stakeholders
* Develop skill and competency on latest solutions and technologies relevant for internal sales and pricing processes
* Proactively communicate and collaborate with internal customers to analyze and document requirements and solutions as necessary
* Serve as the conduit between the customer community and the software development team
* Participate in training others and creating training materials as needed
* Participate in support and resolution of production issues as needed
* Participate in development of solutions using a configurable software product
* Facilitate discussions and manages conflicts to resolution
* Identify and analyze areas where standards should be developed and develop standardized processes for shared IT system attributes
* Develop reports for monitoring of business processes, interfaces and production systems

## Qualifications for IT product specialist

* First records in Cloud implementations preferred (Cloud2Cloud, Cloud2On-premise)
* Ability to work well in an international, virtual and highly diverse team independently and have a positive self-motivated can-do attitude
* Solid understanding of networking fundamentals and protocols
* Test software solutions to ensure that business needs have been met
* 1+ years' experience in Technical documentation
* Software knowledge and experience with modification of off the shelf and custom software