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# Example of IT Infrastructure Manager Job Description

Our growing company is looking to fill the role of IT infrastructure manager. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for IT infrastructure manager

* Acts as a customer advocate from a product and services development perspective
* Must be able to handle multiple projects based on the Project delivery requirements
* Interaction/engagement with Customer Project Manager/IT Manager in order to manage current project requirements and/or assist the sales team to develop new business opportunities
* Work closely and communicate with technical leads on work
* Management for day to day operational support activities of the IT Infrastructure & Operations Team based and supported from the Athlone and Dublin sites
* Management of all members of the Athlone / Dublin IT I&O team
* Ensure adequate training is performed by your team members to meet current job requirements and future technology considerations
* Coordinate, manage, align and prioritise IT Infrastructure and Operations projects, resources and support activities with other site organizations and projects
* Manage parallel project implementations to meet business requirements, schedules and budgets
* Ensure procedures, processes and SOP’s are established and maintained for the design, development, validation and support of solutions

## Qualifications for IT infrastructure manager

* Experienced with plant operations, Safety, procedures
* Experienced with plant based applications, like DCS, SCADA, Plant safety LOTO system, environmental systems
* BA degree in information technology or equivalent experience (minimum 10 years)
* 3+ years’ experience in small to large plant based projects working with teams of 4-10 technical and business resources
* 5+ years’ experience in a plant or industrial environment working on IT systems and projects
* Ability to create/maintain project metrics and manage customer expectations on a weekly/monthly basis including delivery schedules, scope management, risks/issues, and budget through the life of the project(s)