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# Example of IT Generalist Job Description

Our growing company is looking to fill the role of IT generalist. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for IT generalist

* Disaster recovery systems
* Media production support
* Must be able to work 50 hours a week and have flexibility
* Troubleshoot software (Windows, Mac, iOS, Office, Google, Smart)
* Basic network troubleshooting (Repair drops, patch drops)
* Support and provide tool administration support on technologies in authentication, authorization and access control domain such as CA Control Minder (eTrust Access Control), RSA Authentication Manager, Tivoli Access Manager
* Install, configure and troubleshoot Endpoint antivirus/antimalware and other detective agents on Windows desktops, Windows and Unix servers
* Familiarity with Mac / \*nix command-line
* An appetite to learn
* Has the ability to partner effectively with other persons within the BL organization to ensure effective and efficient operations and to resolve issues that may occur

## Qualifications for IT generalist

* Remote troubleshooting
* Experience building and maintaining servers
* Experience with WAN/LAN Networks
* Experience with routers and switches
* Positive Demeanor and Team-Oriented
* Works with directors to make important IT decisions