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# Example of IT Engineer Job Description

Our company is growing rapidly and is hiring for an IT engineer. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for IT engineer

* Enterprise IT Security - Understanding of InfoSec best practices and their practical applications in a Back Office environment
* Scripting/ Automation- Experience in using PowerShell to automate everyday tasks and create custom solutions
* Performs a project/process lead role within department
* Candidate is considered a SME in of the listed technical requirements
* Provide the Helpdesk with the relevant tools to be able to complete all first line checks
* Respond to all internal and external customer contacts within agreed Service Levels
* Accurately record and manage all incidents, requests and queries via the Helpdesk logging system
* Support the NSO’s to open to the company’s standard on time and on budget
* Perform IT Operation support including 24/7 consignment duty for critical applications
* Support IT Service and Demand Management

## Qualifications for IT engineer

* Network and VPN troubleshooting
* IOS configuration and management
* 2-5 years experience in IT, technical support, or help desk environment
* Working knowledge of common television test equipment including signal generators/analyzers, stream analyzers
* Must have AD architecture experience
* Multifactor Authentication (Duo, RSA, Google Authenticator)