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# Example of IT Engineer Job Description

Our growing company is looking to fill the role of IT engineer. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for IT engineer

* Maintain IT asset data (serial numbers, software keys, locations)
* The IT Desktop Specialist will provide hands-on desk-side support assistance and be responsible for client computing devices throughout all phases in the hardware and software lifecycle (e.g., deployment, operations/support and retirement of devices)
* Collaboration Suites- Server and software configuration, deployment, and troubleshooting (Jive, SharePoint)
* Maintain, upgrade or replace hardware and application software to meet business needs
* Maintain Data Center Hosting and Cloud Network infrastructure
* Operational Testing and Documentation for all new product releases
* Perform hands-on configuration and troubleshooting of networking components
* Establish standards and thresholds for monitoring and auditing to ensure stable and supportable operating infrastructures
* Define the standards and documentation for the installation, configuration, and support of client applications
* Participate in an on-call rotation and shift turnovers to other global support teams Drive for self-improvement in technical and non-technical areas

## Qualifications for IT engineer

* Ability to identify and assess critical path activities, and methodologies to resolve associated issues
* VMWare certified, Microsoft certified, ideally to Systems Engineer
* 8+ years' experience of Server/Desktop & Application Mgmt in an Organization of 1000+ users across a multi-site, multi-client and multi-domain
* Strong Desktop technology experience in particular Mirage, SCCM and VDI in rolling out to large org and complex environments
* Microsoft core technologies, virtualisation technologies, enterprise storage and backup technologies, clustering technologies
* Experience with administration of SaaS based tools like GoogleApps