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# Example of IT Delivery Job Description

Our innovative and growing company is looking for an IT delivery. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for IT delivery

* Gather and drive continues improvement in the organization
* Drive and contribute to the department’s strategic goals
* Install hardware and peripheral components such as monitors, keyboards, printers, disk drives
* Responsible for the installation, configuration, maintenance and upgrade of computer hardware and software
* Provide support for audio-visual systems including repair and/or replacement of projectors
* Videoconference administration and support
* Mobile device configuration and troubleshooting
* Must be will to travel to support construction sites and remote office locations
* Administer customer satisfaction surveys and discuss improvement areas with client
* Customer advocate/escalation point into service delivery team 24 x 7

## Qualifications for IT delivery

* Experience managing the development and support for HR, Asset Protection, Asset Management, or Facilities applications
* Experience influencing cross-functional teams without formal authority
* Experience leading both on and offshore teams
* Experience managing team through the use of metrics based scorecards and adherence to SLA
* Bachelor degree in Computer Science, BS Degree in Business (MIS) or related
* Four or more years in information technology or directly related field in addition to a degree