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# Example of Intelligence Support Job Description

Our growing company is searching for experienced candidates for the position of intelligence support. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for intelligence support

* Manage budget and negotiate Statements of Work with chosen external service providers supplying staffing resources to the group
* Monitor the daily ticket queue and oversee email boxes for Business Intelligence solutions and Enterprise Data Warehouse support requests
* Liaise with business and IT representatives and ensure standard service level agreement for Business Intelligence solutions are adhered to
* Provide timely and effective follow up on Enterprise Data Warehouse support requests
* Administer Windows server using Remote Desktop connections
* Utilize FTP clients to securely transfer data per project requirements and policies
* 9 years of experience in BW/BO
* Experience in Query Designer, Web Designer, Report Designer
* Experience in data design and modeling, ETL processing, Enterprise/Web Reporting, Query analysis and development
* Data modeling experience in ECC areas of Finance, Controlling, and Purchasing required

## Qualifications for intelligence support

* 3 years IT Production Support experience
* 1 year Open Source technologies
* 3 years experience with enterprise scheduling tools
* Experience in Linux or UNIX Systems Administration• Experience in Network Administration
* Operating systems (UNIX, Windows)
* Networking and related technologies/protocols/services (TCP/IP, routing, DNS, HTTP/S, SSH, ...)