Downloaded from <https://www.velvetjobs.com/job-descriptions/installation-manager>

# Example of Installation Manager Job Description

Our growing company is looking for an installation manager. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for installation manager

* Checking all records to ensure they meet instructional requirements and customer specification
* Creating and sharing metrics that show the quality performance of the Site
* Customer satisfaction across installation and/or service with customers in the defined geography
* Partner with the Regional Manager, Installation and Services to align the activity and priorities of the Region with that of the area
* Partner with ASMs to identify areas of improvement and delivery, championing and driving results
* Communicate new policies, installation and/or service techniques, and other modifications to management teams
* Establish and maintain a programs consisting of a high level of quality and timely service to customers for maximum retention
* Drive operating efficiencies
* Champion the development of people
* Research and share “Best Practices” with the installation and/or service team

## Qualifications for installation manager

* Survey customers, channel partners and installers post-commissioning to ensure a positive experience, and work to improve processes over time
* Experience ‘on the tools’ as an electrician across a range of solar and/or storage projects for at least five-seven years
* Project based electrical work across residential, commercial and industrial
* Be CEC design and installation accredited with evidence of Continuous Professional Development (CPD) participation
* Experience working with end users, subcontractors, permitting authorities, and utility interconnection processes
* Demonstrated experience developing and improving installation processes to ensure operational efficiency and customer satisfaction