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# Example of Information SYS Tech Analyst Job Description

Our company is growing rapidly and is hiring for an information SYS tech analyst. Please review the list of responsibilities and qualifications. While this is our ideal list, we will consider candidates that do not necessarily have all of the qualifications, but have sufficient experience and talent.

## Responsibilities for information SYS tech analyst

* Design, develop and deliver solutions to enhance IT service requests in Service Request Management module by developing JavaScript programs and workflows
* Demonstrate working knowledge in Java Scripting and web technologies (JavaScript, XML, HTML, AJAX, CSS, HTTP)
* Provide timely support in designing, developing, and implementing ServiceNow Platform and any performance issues reported
* Design and configure IT, Customer, and Employee workflows for multiple type of changes as per the Change Advisory Board requirements as part of the Change Management modules
* Configure email notifications and alerts to notify users about specific activities in the system
* Develop probes and sensors to update the CMDB through ServiceNow Discovery
* Develop User Interfaces - Configure and maintain Forms, Lists, Views, UI Policy, UI Scripts, UI Actions, View Rules, Welcome Page Content, Map Pages, and other UI elements for ServiceNow modules
* Perform environmental promotional activities from development to stage and test
* Create monthly metric reports for IT management teams for monitoring the performance of various support teams and assist with scheduling data exports to application owners
* Manage data within ServiceNow tables, CMDB import sets, Discovery tools, Users, Groups, and roles

## Qualifications for information SYS tech analyst

* Working knowledge of enterprise storage systems
* Working knowledge of hyperconverged architectures
* Working knowledge to be able to read and/or write a scripting language
* Prefer candidates with 5 years or more experience with federal government or DoD contracts
* Prefer familiarity with Dell EMC Hybrid Cloud
* Prefer familiarity with DevOps