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# Example of Incident Handler Job Description

Our company is hiring for an incident handler. Thank you in advance for taking a look at the list of responsibilities and qualifications. We look forward to reviewing your resume.

## Responsibilities for incident handler

* Collaborate with security engineering teams to ensure proper function of tools used to support the incident response function
* Maintain proper documentation and creation of reports
* Provide on-call support to 24x7 security monitoring
* Contribute to GM cyber security incident response efforts
* Manages a growing team of incident response experts
* Performs actions in response to identified cyber intrusions
* Determines appropriate course of action in response to identified cyber security incidents or anomalous network activity
* Communicates with stakeholders and leaders to ensure incidents are managed appropriately
* Acts as incident command during small scale incidents and cyber response subject matter expert during large scale incidents
* Recommend enterprise protection measures based on incident trends

## Qualifications for incident handler

* Ability to facilitate customer requests regarding Cybersecurity threats and best practices
* Ability to monitor shared mailbox and ticket queues, communicate ownership and next steps within the team, and monitor internal social media for questions and reports pertaining to Cybersecurity
* Ability to work with a team to complete the mission while working well under pressure to rapidly scope and investigate incidents, as needed
* Ability to show originality and creativity in problem solving
* Ability to pay strict attention to detail and show a solution orientation
* Possession of excellent analytical, critical thinking, and logic skills