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# Example of Implementation Engineer Job Description

Our company is hiring for an implementation engineer. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for implementation engineer

* Trouble-shoot problems identified, and communicate results through the issue tracking system
* Track testing efforts and results, and communicate to the project leader or manager
* Assist in the writing of Test Scripts and Test plans (Functional, End-to-End workflow tests)
* Retest bugs and properly identify potential impacts on other system components (for retest)
* Work closely with developers to discuss defects and resolutions
* In time, you will help expand our automation framework
* Project dedicated Windows platform change resource with deep knowledge of windows configuration
* Provide the support and cross training sessions about new technologies for build team
* Manages the technical aspects of the installation and customer handover process
* Assists in post-installation technical support issues

## Qualifications for implementation engineer

* Familiarity with Active Directory and LDAP queries
* Familiarity with enterprise software distribution technologies (SCCM, Radia, Altiris)
* Ability to communicate complex technical issues to non-technical audiences
* Comfortable supporting multiple projects simultaneously
* Work well under pressure and tight timelines
* Ability to obtain a NACI high clearance