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# Example of ICT Manager Job Description

Our company is growing rapidly and is hiring for an ICT manager. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for ICT manager

* Responsibility of cost, time, milestone, deliverables
* Rispect of SLA, KPI
* Report to central board the status of the activities
* Drive the projects towards its goal in terms of scope, time, costs, and quality
* Monitor and Control Project performance
* Fostering and building strong customer relationship at all levels for revenue growth and customer retention
* Managing account calls, presentations, negotiations, and responsible for development/nurturing of client relationship
* Building strong relationships with assigned accounts, develop business opportunities so as to build strong sales pipelines
* Focusing on selling high value products that is critical for BS Revenue Contribution (Cyber Security, Cloud, Hosting, Managed services, SN Corporate and Mobility)
* Business development with assigned regional and local enterprise customers

## Qualifications for ICT manager

* Should work well under time constraints
* Should have excellent oral & written communication skills
* 5 plus years of consulting experience in OSS/BSS or TVM or Cloud, multi-domain is preferable
* Certifications in area of responsibility are seen as plus, but are not mandatory for the role
* PMP / PRINCE2 Practitioner Certification (Mandatory)
* 5+ years in real time End to End Project Management