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# Example of Hardware Support Job Description

Our innovative and growing company is looking to fill the role of hardware support. If you are looking for an exciting place to work, please take a look at the list of qualifications below.

## Responsibilities for hardware support

* Assists with records and audits of equipment, space, and spare parts inventories
* Supports the installation, additions, moves, and changes to Raised Floor and NER equipment
* Provides break/fix on-site support for all equipment within a Raised Floor and NER
* Grants emergency access to critical environments within a high-risk facility to vendors and other business line staffing
* The ideal candidate will possess very strong technical problem solving skills, excellent communication skills (both written and verbal) and will be able to work in an international team
* Offers 2nd level support hotlines for affiliates and regions in order to minimize system down times, allowing for a fast workaround or solution
* Provides on site support for local and regional service activities to ensure success in complex repairs, applications, modifications and first installations
* Responsible for maintenance and updating of a product specific knowledge pool
* Contributes to the provision of GCS service deliverables for all relevant milestones in development and product care projects
* Responsible for building, maintaining, and enhancing solid relationships with vendors, internal stakeholders within various business units

## Qualifications for hardware support

* Knowledge of electrical safety, circuit and electronics fundamentals
* Fluency in English and in Finnish
* A first experience in supporting and maintaining electro-mechanical devices such as Printers, domestic appliances
* Excellent team player with a committed approach to teamwork and customer responsibilities
* A first experience with customer will be preferable
* Ability to work independently with respect to the teamwork