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# Example of Field Service Technician Job Description

Our growing company is looking for a field service technician. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for field service technician

* Provide pre and post sales education and training support for all endoscope, reprocessor, electronic, video, computer and network products
* Create and maintain accurate service visit records and checklists to reflect equipment support and repair activities
* Documentation may include labor and travel reporting, parts consumption, problem summary text and checklist completion
* Maintain all assigned assets in a neat and organized manner, including but not limited to company vehicle, laptop computer, cell phone, repair parts and tools
* Return defective or unneeded material in a timely manner
* Ensure chemicals and tools comply with expiration dates
* Must attend/complete course for CompTIA NET+ certification within one year of hire
* Meet all assigned targets and goals set by Corporate, Regional and Field Service Managers
* Performs other duties as assigned.Save
* Provide technical support on-site at customer in Reutlingen

## Qualifications for field service technician

* Polish/English language required
* Pass a background check and pre-employment drug screen
* Pass "Fit for Duty" Screening
* Complete Technical Aptitude Assessment online
* Bachelor’s degree in Computer Science/Information Systems or a related subject
* Field experience with RMM monitoring, network diagnostic and network analytics tools