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# Example of Field Service Representative Job Description

Our growing company is looking for a field service representative. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for field service representative

* Primary on site Berry representative maintaining trusted relationship with the customer
* Maintain customer satisfaction by encouraging the proper use of product with a focus on quality and technical service
* Diagnosis of customer problems and the generation of adequate information to communicate the opportunities on a plant/corporate level
* Active / primary role with field trials of Berry packaging systems
* Training and performance of functional tests at customer facilities to validate package performance
* City and Guilds/HND qualified or equivalent
* Trained within the propulsion trade or come from a relevant Engineering/ Service Engineering discipline, or have equivalent qualifications
* Excellent communication skills, both verbal and written are specific requirements of a Defence Field Service Representative
* Ability to deploy for up to 3 years to Saudi Arabia and, in the future, other Middle East nations
* Send all the information on the problem to Brest and issue a problem report

## Qualifications for field service representative

* Maintain company car, oil changes, tire rotation, and tools in good working order valued at $35-$45K
* 7 – 10+ years’ experience in Field Service supporting P&W product line (ie
* The candidate must possess PC computer proficiency along with common related office software applications (ie
* The candidate should be an experienced communicator, able to work under pressure, and be comfortable working all aspects of airline customer support
* Regularly lift and/or carry up to 30 pounds
* Requires frequent kneeling, bending, squatting, sitting and twisting