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# Example of Family Advocate Job Description

Our company is growing rapidly and is looking to fill the role of family advocate. To join our growing team, please review the list of responsibilities and qualifications.

## Responsibilities for family advocate

* Assists team in making referrals and supporting families with follow-up assessments
* Works with community-based organizations on behalf of clinic families, helps families’ complete applications for community services
* Provides short term intervention to families including emotional support and access to comfort measures while in the CPEP
* Assists families in identifying their needs and relevant community resources
* Advocates with the team to provide referral and linkage to relevant community resources
* Assists family/natural support system in communicating psychiatric symptoms and warning signs experienced by the patient
* Strengthens family satisfaction by assisting families in identifying and voicing concerns in a productive manor, addressing and helping to resolve them to the family's satisfaction
* Supports the completion of satisfaction surveys and monitors the results
* In collaboration with the team assists with the development of a safety plan
* Supports and encourages family/natural support network to advocate for patient's needs

## Qualifications for family advocate

* Ability to effectively communicate with community groups and hospital staff
* Knowledge of Boston neighborhoods and the ability to closely interact with high-risk individuals and family members
* Bachelor's degree required, Masters level preferred (in human services, psychology, social work, education, criminal justice or related field)
* Professional experience working in youth and / or adolescent services
* Experience with multidisciplinary teams, facilitation and systems advocacy
* Ability to maintain confidentiality and ethical standards