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# Example of Enterprise Analyst Job Description

Our company is growing rapidly and is searching for experienced candidates for the position of enterprise analyst. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for enterprise analyst

* Demonstrate consistent credibility with business partners and leadership while recommending initiatives, and identifying gaps and potential issues
* Execute customer data synchronization across various systems to create and maintain seamless customer experience
* Identify and troubleshoot discrepancies in customer profile information using a combination of defined processes, research, and critical thinking
* Work with team, business reps and IT stakeholders to develop standardized methods
* Provide frequent productivity/status updates to key stakeholders via written communication or verbal forums
* Deliver information or process gap feedback to business and IT teams for investigation and decision making
* Manage pricing activity and prioritize corresponding workload for a portfolio of customers
* Understand BD pricing requests with respect to customer needs and UPS capabilities
* Gather appropriate information for pricing strategy and analysis from other UPS functions (BD, Finance, Industrial Engineering, Customer Solutions)
* Analyze profitability of retention, penetration, and conversion customers

## Qualifications for enterprise analyst

* 2+ years working experience with Web 2.0 technologies is a must (even better if this experience was in an ecommerce environment)
* Experience working in a client-facing role (preferably in application/software support)
* Possesses a drive/passion to provide exceptional customer service to each and every client
* A degree in CIS, MIS, or Computer Science (or equivalent job experience)
* Candidates must be analytical and detail-oriented with a focus on exceeding expectations
* Ability to prioritize and manage multiple priorities in a dynamic environment and go above and beyond what the client expects, even if it means working extended hours