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# Example of Engineer Customer Support Job Description

Our growing company is hiring for an engineer customer support. We appreciate you taking the time to review the list of qualifications and to apply for the position. If you don’t fill all of the qualifications, you may still be considered depending on your level of experience.

## Responsibilities for engineer customer support

* Providing training and product awareness within the RIC
* Provide occasional training and product support at customer sites
* Providing machine demonstrations and presentations
* Create and maintain demonstrations as required
* Take company products and perform applications engineering required for various aircraft types
* Support new STC's including Service Bulletins, Engineering Orders, OEM modifications and factory installed Bill of Material(BOM)
* Interface with FAA, OEM's, ODA's, DAR's, DER's, and outside suppliers on obtaining STC's as required
* Support STC Minor revisions requiring clerical support with clarifications and minor drawing changes
* Support STC Major revisions requiring support for BOM, additional features/data connections or options
* Provide in-service support to DPHM customer service staff and/or the end customer on diagnostic system installation field issues, troubleshooting or providing design solutions

## Qualifications for engineer customer support

* An energetic and spontaneous approach to work
* Systematic, punctual, independent, responsible and flexible attitude to work
* Excellent spoken and written communication skills in Finnish
* Cisco Certifications (CCxx)
* The physical demands defined below are representative of those that must be met by an employee to successfully perform the essential functions of this job
* The employee will regularly required to walk, stand, sit and talk or hear